



Govt. of Kerala



RECOGNISING EXCELLENCE IN e-GOVERNANCE

Kerala state e-Governance
Awards 2019-20 & 2020-21



Managed by
Institute of Management in Government
Thiruvananthapuram



Govt. of Kerala

Kerala State e-Governance Awards 2019-20 & 2020-21

Enhancing quality of services to common citizens is one of the key motives of Government of Kerala. The Government has taken several initiatives to make this possible and e-delivery of services is one such major initiative. This aims to transform India's most literate state into India's most e-literate and e-governed state. In 2008, the Kerala Government instituted a programme to encourage undertakings and departments, co operative societies, academic institutions and statutory bodies based in Kerala to create and deploy the tools that would make their operations more meaningful and user-friendly. This took the form of the Kerala State e-Governance awards that recognize and honour the best e-governance projects and solutions in the State.

Entries are now invited from eligible agencies for the e-Governance Awards, recognizing work done during the period 2019-20 (01-04-2019 to 31-03-2020) and 2020-21 (01.04.2020 to 31-03-2021)

AWARDS

- I. 3 awards each [1st 2nd and 3rd] in 11 categories as listed overleaf

AWARD JURY

- I. Smt. Aruna Sundararajan IAS, (Rtd.) Former Secretary to Government of India-Jury Chairperson
- ii. Principal Secretary, Electronics & IT Department, Government of Kerala
- iii. The Director, Kerala State IT Mission
- iv. The Director, Indian Institute of Information Technology & Management-Kerala (IIITM-K)
- v. Representative of NASSCOM
- vi. Dr. Sebastian Paul, Ernakulam
- vii. Prof. Meena. T. Pillai, University of Kerala
- viii. Dr. S. Sajeev, Professor, Institute of Management in Government (Member & Convener)

Contact Person

Dr.S.Sajeev, Professor, IMG,Vikas Bhavan (P.O) Thiruvananthapuram – 695033

Please submit the entries in electronic form to the following id only: eawards2021@gmail.com



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KERALA STATE e-GOVERNANCE AWARDS 2019-20 & 2020-21

CRITERIA AND GUIDELINES

Organizations [Public Sector Undertakings, Societies, Co-operative Societies, Statutory Bodies, Universities etc.]

- I. The project should have been completed in all respects as per original implementation plan.
- ii. The project should have been implemented based on the guidelines issued by Government from time to time.
- iii. The project should have imparted a tangible benefit for the citizens or for the employees in terms of better efficiency, transparency and effectiveness.
- iv. Level of internal working efficiency of the project.
- v. Cost-benefit working efficiency of the project.
- vi. Outstanding results with respect to innovation [process technology], best practices and deployed to deliver the strategy.
- vii. Projects that are implemented by developing a focused strategy to implement a specific target covered in the IT policy. Policies, plans & objectives should be developed and deployed to deliver the strategy.
- viii. Projects built on technology architecture that address the comprehensiveness, stability & security aspects by adhering to the standards and take care of the present and future growth needs of the project.
- ix. Projects which manage, develop and realize the full potential of their existing employees at an individual level, team-based level and at organizational level.
- x. e-Governance projects which address the existing process to bring the desired transformation. Process shall be re-engineered in order to fully satisfy and generate increasing value for all its stakeholders.
- xi. Projects once selected for any of the awards before will not be considered again (Except in case of Best Akshaya Centre Category)

LAST DATE FOR SUBMISSION OF ENTRIES: January 15, 2022

Entries shortlisted by the Jury will be invited for a discussion where they may be asked to make a brief presentation to the Jury. Where deemed necessary, the Jury may depute some of its members for site visits to further assess the submitted projects. Based on the Jury's recommendations, the Government of Kerala will announce the winner of the 2019-20 & 2020-21 awards.

KERALA STATE e-GOVERNANCE AWARDS 2019-20 & 2020-21

Participation form for best e-Governed Departments/ Organizations**

Selection Criteria



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GOAL : ASSESSING e-GOVERNED DEPARTMENTS/ORGANIZATIONS**

CATEGORIES

i.e-Citizen Service Delivery Tools or services that help the citizen access public services	ii.M-Governance Service delivered to citizens via mobile phone	iii.e-Learning Educational tool or solution
iv. Local Language Content Development : Promotion or leveraging of non-English usage by the citizen	v. Best Website Judged on criteria like ease of use; appearance; frequency of updates and depth of information	vi. Best Akshaya Centre* vii. Best startup innovation***
viii. Social Media & e-Governance Skillful use of social media to promote good governance	ix. Best e-Governed District Innovative e-gov practices that go beyond the routine office tools	x. e-health and e-Medicine initiatives for promotion of public health
XI. Innovations in Covid Pandemic Management****(will be considered for special jury award)		

Entries must be submitted electronically [via email with attachments], along with the duly filled entry form and enclosures to cover the areas listed below:

- I. Short description of the project on which you are nominating the Dept. [maximum 500 words].
- ii. Brief description of the key persons who are involved in this [maximum 500 words]
- iii. Achievement/outcome of the project [about 700 words].
- iv. Details of the challenges that faced while implementing the project & how did you overcome them [about 500 words].
- v. Please furnish any other project related/useful information that you have not been able to provide in the other answers [about 500 words].
- vi. Supporting documents, software, statistics, reports and experience of users.

Application forms are available at www.keralaitmission.org & www.img.kerala.gov.in

**Public sector undertakings, Societies, Co-operative societies, Statutory bodies, Universities etc.

*For the category "Best Akshaya Centre", please furnish the responses to the questionnaire on utilization criteria that can be found with the entry form or at www.img.kerala.gov.in.

*** Startups should be registered with Kerala Startup Mission and their entries should be routed through KSUM.

**** to recognize innovations done during Covid pandemic period

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